



## TIME STOP POLICY

- Make-up lessons are not offered. However, customers are welcome to 4 complementary time stops within 1 (one) calendar year.
- A time stop application form must be completed for requests prior to the requested time stop date and time.
- Forms can be downloaded and lodged at <u>www.aqualearntoswim.com.au</u> or in person at the venue.
- A single time stop covers one lesson and multiple time stops can be used consecutively.
- Time stops work on a pro rata basis to when first direct debit registration occurred.
- Time stops cannot be backdated.
- Time stops are not transferable.
- Unused time stops do not carry over to the next year.

