

Direct Debit Enrolment Form

<input type="checkbox"/> Aqua Blacktown Boyd Street, Blacktown	<input type="checkbox"/> Aqua Emerton Jersey Rd, Emerton	<input type="checkbox"/> Aqua Riverstone Market St, Riverstone	<input type="checkbox"/> Aqua Stanhope Sentry Dr, Stanhope Gardens				
Student details							
#	Surname	Given Name (s)	Gender	Date of birth	Day	Time	Level
1							
2							
3							
4							
Medical information							
1							
2							
3							
4							
Responsible Person							
First Name			Surname				
Email							
Home address							
Suburb			Post code			Date of birth	
Mobile			Home Phone				
Emergency contact details							
First Name			Surname				
Mobile			Home Phone				
Relationship to participant							
Tick boxes must be completed to process enrolment. <input type="checkbox"/> I/We authorise Debit Success Pty Ltd ACN 095 551 581, to debit my/our account at the Financial Institution identified here through the Bulk Electronic Clearing System (BECS). <input type="checkbox"/> I have read and understood the swim school program information including terms and conditions, rules of engagement, time stop policy and privacy note. These are available on the website www.aqualearntoswim.com.au							
Responsible Person Signature					Date		
Office Use Only							
<input type="checkbox"/> Details Checked / Updated			<input type="checkbox"/> Debit Success		<input type="checkbox"/> Enrolled in Links		
Date:			Processed by:				

.....Staff to Remove Once Processed.....

Payment by Bank Account (Debit Account Only)	BSB Number		Account Number	
Financial Institution			Account Name	

Please lodge online at www.aqualearntoswim.com.au or return in centre.

Terms and Conditions

Direct Debit Conditions

- Direct Debit payments are managed through Debit Success. For Debit Success Terms and Conditions, please visit www.debitsuccess.com.au
- This is an ongoing Direct Debit Membership for the entire period of the learn to swim enrolment.
- All Direct Debits are processed fortnightly on a Thursday.
- Any pro-rata amount will be processed on the next payment.
- If a Direct Debit is drawn with insufficient funds in the account, a fee will be charged when the payment is processed on the following payment. The member WILL be contacted by Debit success. Enrolment will be cancelled after 2 attempts.
- Service NSW Vouchers, including First Lappers and Active Kids, once redeemed will be added to customer Direct Debit account. Debit Success will not deduct payments until allocated voucher amount has been exhausted.
- Members are responsible for paying any Debt Collection fees that may be incurred. Any account in debt may not be considered for future enrolment within the Aqua Learn to Swim program.
- For payment options and queries, please contact Debit Success on 1800 148 848 or customerservice@debitsuccess.com

Time Stop Policy

- Make-up lessons are not offered. However, customers are welcome to 4 complementary time stops within 1 (one) calendar year.
- A time stop application form must be completed prior to the requested time stop date and time.
- Forms can be completed online and lodged at www.aqualearntoswim.com or in person at the venue.
- A single time stop covers one lesson and multiple time stops can be used consecutively.
- Time stops work on a pro rata basis to when first direct debit registration occurred.
- Time stops cannot be backdated.
- Time stops are not transferrable.
- Unused time stops do not carry over to next calendar year.

Cancellation Policy

- Cancellations must be received in writing with 14 days' notice.
- All pro-rata and outstanding fees must be paid in full prior to cancelling.
- Fees are non-refundable.

Privacy protection note

Blacktown City Council values your privacy and will take great care with your personal details. Aqua Learn to Swim customers personal information will be shared with Debit Success in order us to provide this service to you. The security of your personal information is very important. Blacktown City Council and Debit Success have systems in place to protect your information. Your details will only be used for the intended purpose for which they were provided. To view the full Privacy Management Plan please access the website www.blacktown.nsw.gov.au or contact the Privacy Contact Officer at Blacktown City Council on 5300 6000.

 **BLACKTOWN**
Boyd St
Blacktown 2148
Ph: 02 8869 9000

 **EMERTON**
35 Jersey Rd
Emerton 2770
Ph: 02 8822 6000

 **MT DRUITT**
Ayres Grove
Mt Druitt 2770
Ph: 02 9625 6360

 **RIVERSTONE**
Market Street
Riverstone 2765
Ph: 02 9627 1496

 **STANHOPE**
Sentry Drive
Stanhope Gardens 2768
Ph: 02 9421 2600